



November, 27, 2018

RE: BUSINESS CONTINUITY PLAN

To whom it may concern,

Please be advised that our organization, Fire Protection Service Corporation and affiliated d/b/a's Fire Protection Service, Mountain Alarm, Link Interactive, and CopperState Fire Protection, and subsidiary Kenco Enterprises, Inc. d/b/a Kenco Security and Technology (hereinafter "**FPSC**"), has a business continuity plan in place in the event of a wide-spread or large-scale emergency event which would disrupt our normal service provision for your business.

Per our contracted arrangement, we will notify you in advance of any service disruption which can be reasonably anticipated. For events which are not able to be anticipated, we will communicate our service recovery and alternate service provision progress to you in a timely and frequent manner.

If you would like to review the full contents of the business continuity plan, please arrange to do so with me by contacting me at least 24 hours in advance of such a review. I can be reached at 801-395-8700.

Sincerely,

FIRE PROTECTION SERVICE CORPORATION

Aaron Allen,
Chief Technology Officer